



# Charlottesville Free Clinic

*An open door to health care*



## Strong For The Future Annual Report

Dear Friends,

As the COVID-19 pandemic spread across Virginia, the Charlottesville Free Clinic remained open every day. We were innovative and planned carefully. Without question, 2020 was a year like no other, and we learned a great deal. But are we prepared for what could be next?

**Yes. The Charlottesville Free Clinic is strong for the future.**

Before the end of the year, the Medical Clinic and Pharmacy will move up the street to a new building – a blessing to the community we serve made possible by your support and our determination to keep our doors open.

There, we'll continue to focus on our patients and the volunteers who care for them.

*-Colleen Keller*

## Equity in Access to Healthcare

The Free Clinic serves every community in Charlottesville. Our open door welcomes patients from a variety of backgrounds and communities across the city. Last year, our outreach efforts brought in **463 new medical patients**. As we look forward to the coming year, we anticipate this number will grow. It is expected that there will be **10,419 uninsured adults** in the Charlottesville and Albemarle area, according to the American Community Survey (ACS).

### Patient Demographics by Race



## Recognizing Those Who Care

A former patient, and waiter at a local restaurant, was quick to smile when he waited on Dr. Tricker and his team. The group immediately bonded, laughed and joked. Dr. Tricker said, **“It was a great feeling knowing we helped make a person in our community a little more comfortable and not burdened financially by the service we had provided. It was wonderful to see that our volunteer evenings had made a truly positive and lasting impact for our patient.”**

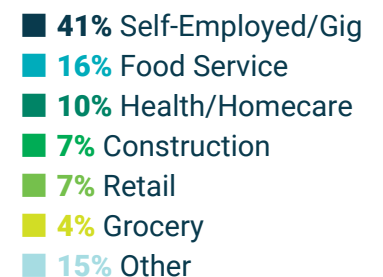


*Dr. Nate Tricker and team of volunteers from Central Virginia Oral and Facial Surgeons, PLC and Free Clinic staff member Keionda Carter*

### Patient Employment by Industry

**500+**

companies in the  
Charlottesville area  
have **at least 1**  
**employee** that is a  
patient at the Free Clinic







## A Fresh Approach to Feeding your Health

Anwantie is a medical and Fresh Pharmacy patient who first came to the Free Clinic fourteen years ago. Living with her high school son, Anwantie is an avid gardener that loves to cook. To show her gratitude for the care and compassion she receives from the clinic, Anwantie has cooked meals, with produce from her garden, for the volunteers during the evening clinics.



Anwantie,  
medical clinic  
patient and  
Fresh Pharmacy  
prescription  
holder, in her  
garden



### Fresh Pharmacy

# 63%

of participants had healthy blood sugar levels

# 70 lbs

greatest weight loss for a patient

## I Can't Say Enough Good Things

Selena first came to the Charlottesville Free Clinic in 2017 when she lost her job and the employer-sponsored healthcare that came with it. **"A good friend introduced me to the Free Clinic when I lost my job a few years ago,"** says Selena.

**"And while I resisted going to the clinic at first, I finally did . . . and I'm glad I did. If not for the doctors there, I wouldn't have caught my cancer in its early stages. The staff and volunteers have always made me feel welcome when I visit. They have been a true source of medical and emotional support."**



Selena,  
medical clinic  
patient

### Preventative Care

**76%** of Free Clinic patients had mammogram screenings

Across the state, individuals who are uninsured have a screening rate of just **31%**

# The Facts

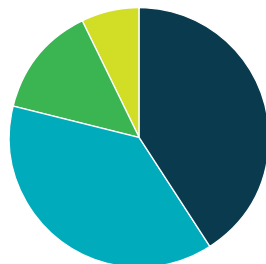
## 2,682 Patients

1,222 medical

1,460 dental

## 7,708 Patient Visits

- 41% Dental Care
- 38% Primary Care
- 14% Mental Health
- 7% Specialty Medical Care

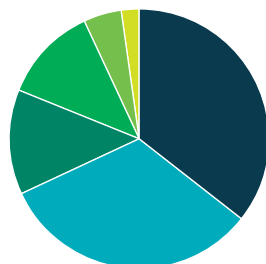


## 527 Volunteers

\$395,841 value of donated time

14,553 hours

- 36% Lay
- 33% Medical
- 13% Pharmacy
- 12% Interns/Students
- 5% Dental
- 1% Other



## Pharmacy

|             |                                |
|-------------|--------------------------------|
| 23,513      | prescriptions dispensed        |
| \$2,600,000 | value of prescriptions*        |
| \$60,611    | purchased medication           |
| \$2,539,389 | value of donated prescriptions |

\*Virginia Association of Free and Charitable Clinics

## Dental

\$1.6M total value of dental care

# Service Through the Pandemic

11,230 prescriptions delivered curbside

2,053 medical visits, 79% telehealth

1,326 dental visits

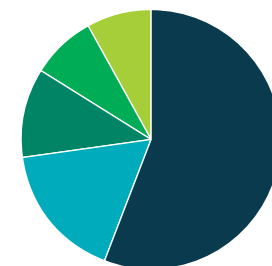
\$3,000 offered in food support

(Data from March 16 – October 31, 2020)

# How We Operate

## COMMUNITY SUPPORT: \$1,776,201

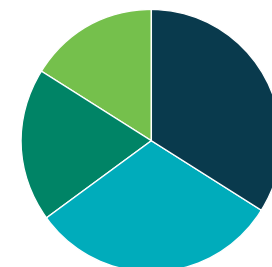
- 56% Private Contributions (\$1,004,798)
- 17% State Funding (\$295,045)
- 11% Special Events (\$194,496)
- 8% City/County (\$144,554)
- 8% Other (\$137,307)



## EXPENDITURES

- 34% Medical Clinic
- 31% Dental Clinic
- 19% Administration & Fundraising
- 16% Pharmacy

(January - December 2019)



Please visit [www.cvillefreeclinic.org/donor2020](http://www.cvillefreeclinic.org/donor2020) to view a full list of donors and volunteers.

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